



Solano Transportation Authority

... working for you!

SOLANO TRANSPORTATION AUTHORITY

Member Agencies: Benicia ♦ Dixon ♦ Fairfield ♦ Rio Vista ♦ Suisun City ♦ Vacaville ♦ Vallejo ♦ Solano County

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Email: info@sta.ca.gov ♦ Website: sta.ca.gov

Members at Large

- Tracee Stacy, County of Solano
Jim Kirchhoffer, City of Benicia
Susan Rotchy, City of Dixon
Vacant, City of Fairfield
Vacant, City of Rio Vista
Mattie Sango, City of Suisun City
Katheryn Tuberty, City of Vacaville
Cori LaBrado, City of Vallejo

Solano Transportation Authority

- Supervisor Jim Spering, Board Liaison
Mayor Harry Price, Board Liaison
Mayor Jack Batchelor, Jr, Board Liaison
Mayor Norman Richardson, Board Liaison
Daryl Halls, Board Liaison
Liz Niedziela, STA Staff

Medical Providers

- Laura Eggers, Kaiser
Heather Barlow, North Bay
Holly Harper, Sutter Solano
Theresa Williams, Dialysis Center
Roxann Dominguez, Skilled Nursing Facility

Solano Community College

Judy Nash

Senior Coalition

Rochelle Sherlock

Paratransit Coordinating Council

Edith Thomas

Non-Profit

- Robert Fuentes, Faith in Action
Leanne Martinsen, Area Agency on Aging

County of Solano

- Joyce Goodwin, Health & Social Services
Matt Tuggle, Transportation

Transit Operators

- Janet Koster, Dixon Read-Ride
Nathan Atherstone, Fairfield & Suisun Transit
Philip Kamhi, Rio Vista Delta Breeze
Mona Babauta, SolTrans
Brian McLean, Vacaville City Coach

Non Voting Members

- First Transit, Vacaville City Coach
MV Transportation, Fairfield & Suisun Transit
National Express, SolTrans
Transit Concepts, Rio Vista Delta Breeze
Vacaville Checker Cab, Intercity Taxi Scrip

SOLANO SENIORS AND PEOPLE WITH DISABILITIES TRANSPORTATION ADVISORY COMMITTEE (SSPWD-TAC)

September 15, 2016, 9:30 a.m.
KROC Center, Banquet Room
586 E. Wigeon Way, Suisun City, CA 94585

Purpose: To advocate and address transportation needs for seniors and people with disabilities, build community awareness and support, and locate funding sources to meet those needs.

ITEMS

- 1. Welcome/Opening Remarks (9:30 - 9:35 a.m.)
2. Status of Mobility Management Funding (9:35 - 9:45 a.m.)
3. Impact of the Failure of Measure H on Funding Seniors and People with Disabilities Mobility Programs (9:45 - 9:50 a.m.)
4. Round Table Discussion: Future Funding Options? (9:50 - 10:10 a.m.)
5. Update on Mobility Management Programs
A. Solano Mobility Call Center
B. Travel Training
C. Faith In Action (FIA)
D. Solano Intercity Taxi Scrip (10:10 - 10:25 a.m.)
6. Review priorities from Seniors and People with Disabilities Transportation Summit III (10:25 - 10:35 a.m.)
7. Scope of Work for Solano Mobility Study Update for Solano Seniors and People with Disabilities Recommendation: Forward a recommendation to the STA Board to approve the Scope of Work for the Solano Mobility Study Update for Seniors and People with Disabilities. (10:35 - 10:45 a.m.)
8. Appoint SSPWD-TAC Member to Represent the SSPWD-TAC at the OBAG 2 Priority Workshop Recommendations:
A. Appoint a member of the SSPWD-TAC to represent the SSPWD-TAC at the OBAG 2 Priority Workshop.
B. Identify and recommend priority projects for One Bay Area Grant (OBAG) 2 funding. (10:45 - 10:55 a.m.)
9. Adjournment
The next meeting of the SSPWD-TAC is tentatively scheduled to meet on January 19, 2017.

STAFF/MEMBERS

- Jim Spering, Chair
Daryl Halls, STA
Jim Spering, Chair
Committee
Sean Hurley, STA
Susan Rotchy, ILR
Edith Thomas, CFL
Robert Fuentes, FIA
Debbie McQuilkin, STA
Jim Spering, Chair
Rochelle Sherlock, Senior Coalition
Liz Niedziela, STA
Liz Niedziela, STA
Jim Spering, Chair

**DRAFT  
SCOPE OF WORK  
for  
Solano Mobility Study Update  
for Seniors and People with Disabilities**

**Purpose:**

To maintain and improve their quality of life, Solano seniors and people with disabilities need mobility and access to community resources such as employment, retail, medical, services, recreational, spiritual as well as to congregate with family and friends. Through extensive outreach, this study will identify existing mobility resources, mobility challenges and gaps, identify and prioritize strategies to address them to create a short and long-term mobility plan for Solano Seniors and People with Disabilities.

The Solano Transportation Authority (STA) is nearing completion of the most recent update of the Solano Comprehensive Transportation Plan (CTP). The CTP provides the basis for a long range, multi-modal transportation plan for Highways and Local Roads, Transit, and Active Modes in Solano County. One of the approved policies of the nearly completed CTP's Transit Element is to update the Solano Transportation Study for Seniors and People with Disabilities at least every six years. As the last version of this study was completed in 2011, it is time to update it.

An update of the Solano Transportation Study for Seniors and People with Disabilities will also provide input for Solano County transit operators' short and long-range transit plans, implementation plans for future paratransit and mobility services, and help prioritize new funding revenues and programs for senior and people with disabilities' mobility services.

**Tasks:**

- 1. Confirm Project Goals and Finalize Scope of Services and Work Plan**
- 2. Identify Existing and Planned Mobility Services for Solano Seniors or People with Disabilities**
  - Inventory existing public transit services (fixed-route, paratransit, taxi, and related programs) that serve Seniors and People with Disabilities and planned services as identified in Short Range Transit Plans and other planning documents as well as outreach to transit operators.
  - Inventory and survey non-profit and private organizations that offer mobility to Solano Seniors and People with disabilities such as senior centers, senior and people with disabilities programs, non-profit groups, volunteer programs, health groups, taxi services, private businesses, web-based services, and others.
  - Identify and analyze emerging technology and transportation services and their impact on mobility for Solano Seniors and People with Disabilities.
- 3. Identify Existing and Projected Mobility Needs of Senior and People with Disabilities through Quantitative and Qualitative Methods**
  - Review and compile all current data concerning Solano seniors and people with

disabilities including, but not limited to, the following: the 2010 U.S. Census and follow-up survey data, regional transportation studies on seniors and people with disabilities needs, Solano Transit Ridership Surveys, Mobility Management Study, Short Range Transit Plans, Solano Senior Coalition studies, 2016 Senior Summit data, and other studies.

- Summarize progress of implementation and resources available since the 2011 Solano Transportation Study for Senior and People with Disabilities.
- Partner and collect information from senior centers as well as public, private and non-profit organizations specializing in senior and disabled issues.
- Conduct outreach throughout the county such as events, surveys and other methods to identify existing and projected mobility needs of Seniors and People with Disabilities.

#### **4. Public Outreach**

- Develop and implement an outreach plan that will capture the diversity of Solano's seniors and disabled communities in terms of socio-economics, ethnicity, veteran status, age and ability spectrum, etc.
- Seek input from each city's community members through surveys, interviews, meetings, on-line, and/or other means on the topics of mobility services used, transportation challenges and needs for seniors and people with disabilities.
- Partner with other organizations to streamline the collection of input.
- Seek input and present findings from approximately seven community events and /or mini Summits throughout Solano County (ideally in each city) that represent seniors and people with disabilities population.
- Organize and facilitate public meetings and prepare meeting summaries
- Seek input from and present findings to the STA's Consolidated Transportation Services Agency (CTSA), Solano Senior and People with Disabilities Transportation Advisory Committee (SSPWD-TAC), Paratransit Coordinating Committee (PCC), other STA committees and the STA Board.

#### **5. Prioritize Senior and People with Disabilities' Mobility Needs and Strategies**

- Identify Seniors and People with Disabilities Stakeholders and create Stakeholder Working Group
- Meet with Stakeholders and inform them of existing and projected demand for mobility services and existing and planned services
- Identify potential solutions including those that may be traditional (transit service modifications, bus stop improvements, taxi services, etc.) and recently emerging (vehicle/van/bike sharing programs, travel training, smart-phone based mobility services, etc.)
- Prioritize needs and preliminary potential solutions
- Identify cost and implementation issues associated with solutions
- Work with Stakeholders to create initial draft of re-prioritized needs and solutions

#### **6. Draft Study will be available for review on STA's website and presented to CTSA, Solano Seniors and People with Disabilities Advisory Committee, Paratransit Coordinating Council, SolanoExpress Intercity Transit Consortium and STA Board.**

- Present the services inventory and demand data.

- Present stakeholders and public outreach process
- Present the prioritized mobility needs and strategies
- Present the 25 year Implementation Plan, with five year increments which will include a funding plan

**7. Final Study**

- Finalize the report incorporating input from public review of draft study
- Prepare the report for electronic and hard copy distribution.

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# Solano County Stakeholders for Seniors and People with Disabilities Survey



The Solano Transportation Authority is gathering information from organizations that provide services to seniors and people with disabilities in Solano County. The information will be compiled to identify needs and opportunities to improve the overall transportation system. This survey can be completed online at [www.solanomobility.com](http://www.solanomobility.com). Please return the completed survey by \_\_\_\_\_, 2017.

1. What is the name of your organization?

2. What services does your organization provide?

3. What do you see as the emerging and/or ongoing transportation issues for seniors and people with disabilities?

4. Identify any audiences that you believe are currently not being served.

5. What obstacles are you facing in delivering your services?

6. Please describe what you see as successful examples of transportation efforts for seniors and people with disabilities in Solano County.

7. Contact Information

Contact Person

Address

Address 2

City/Town

State/Province

ZIP/Postal Code

Email Address

Phone Number

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The Solano Transportation Authority is gathering information from seniors and people with disabilities on their transportation needs. The information will be used to identify strategies to improve the overall mobility for these most vulnerable citizens. The survey can be completed online at [www.solanomobility.org](http://www.solanomobility.org) or by mailing this completed survey (prepaid) by TBD, 2017. For more information about the survey, contact Liz Niedziela at 707-424-6075 or [Lniedziela@sta.ca.gov](mailto:Lniedziela@sta.ca.gov). **If you need help completing the survey contact the Solano Mobility Call Center at 800-535-6883, Monday-Friday 7am-5pm.**

**CONTACT INFORMATION:** Your contact information is not required, but may be helpful if more information is needed to understand your transportation needs. Any information provided will be kept confidential.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**Your answers to the below questions will help us compare and understand your answers as well as provide us with information needed to apply for State and Federal transportation grants.**

- |                                    |  |                                      |  |  |
|------------------------------------|--|--------------------------------------|--|--|
| <b>Gender:</b>                     | <b>Income:</b>                               | <b>Age:</b>                          | <b>Where do you live?</b>                      | <b>Who helps you with your transportation needs?</b> |
| <input type="checkbox"/> Female    | <input type="checkbox"/> Under \$15,000      | <input type="checkbox"/> Under 16    | <input type="checkbox"/> With my parents       | <input type="checkbox"/> Nobody, I live alone        |
| <input type="checkbox"/> Male      | <input type="checkbox"/> \$15,000 - \$24,999 | <input type="checkbox"/> 16 to 21    | <input type="checkbox"/> My own residence      | <input type="checkbox"/> Nobody, I'm the caregiver   |
|                                    | <input type="checkbox"/> \$25,000 - \$39,999 | <input type="checkbox"/> 22 to 54    | <input type="checkbox"/> Relative's residence  | <input type="checkbox"/> Nobody, I drive             |
| <b>Household size:</b>             | <input type="checkbox"/> Over \$40,000       | <input type="checkbox"/> 55 to 74    | <input type="checkbox"/> Residential community | <input type="checkbox"/> Spouse                      |
| <input type="checkbox"/> 1         |  | <input type="checkbox"/> 75 or older | <input type="checkbox"/> Medical facility      | <input type="checkbox"/> Relative                    |
| <input type="checkbox"/> 2         |  |                                      | <input type="checkbox"/> _____                 | <input type="checkbox"/> Caregiver                   |
| <input type="checkbox"/> 3 or more |  |                                      |  | <input type="checkbox"/> Roommate                    |
|                                    |  |                                      |  | <input type="checkbox"/> _____                       |

**1. What community do you live in?**

- |                                    |                                      |   |
|------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Benicia   | <input type="checkbox"/> Rio Vista   | <input type="checkbox"/> Vacaville                    |
| <input type="checkbox"/> Dixon     | <input type="checkbox"/> Suisun City | <input type="checkbox"/> Vallejo                      |
| <input type="checkbox"/> Fairfield | <input type="checkbox"/> Travis AFB  | <input type="checkbox"/> Unincorporated Solano County |

**2. Do you have any limitations on your ability to drive? Mark all that apply.**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> No restrictions | <input type="checkbox"/> No longer drive              | <input type="checkbox"/> Restricted to local driving |
| <input type="checkbox"/> Never drove     | <input type="checkbox"/> Restricted to daylight hours | <input type="checkbox"/> Require adaptive equipment  |
| <input type="checkbox"/> Other _____     |   |  |

**3. What is your primary means of travel to appointments, work and/or errands?**

- |  |                                      |   |
|--|--------------------------------------|---|
| <input type="checkbox"/> Personal vehicle  | <input type="checkbox"/> Taxi        | <input type="checkbox"/> Private service/paid caregiver |
| <input type="checkbox"/> Friends/relatives | <input type="checkbox"/> Bus         | <input type="checkbox"/> Volunteer driver               |
| <input type="checkbox"/> Walking/biking    | <input type="checkbox"/> Paratransit | <input type="checkbox"/> Other _____                    |

**4. Which of the following have you used in the past year? Mark all that apply.**

- |  |                                      |   |
|--|--------------------------------------|---|
| <input type="checkbox"/> Personal vehicle  | <input type="checkbox"/> Taxi        | <input type="checkbox"/> Private service/paid caregiver |
| <input type="checkbox"/> Friends/relatives | <input type="checkbox"/> Bus         | <input type="checkbox"/> Volunteer driver               |
| <input type="checkbox"/> Walking/biking    | <input type="checkbox"/> Paratransit | <input type="checkbox"/> Other _____                    |

**5. Is your primary means of travel meeting your transportation needs?**

- |   |  |
|---|--|
| <input type="checkbox"/> All the time     | <input type="checkbox"/> Some of the time                  |
| <input type="checkbox"/> Most of the time | <input type="checkbox"/> Not at all, please explain: _____ |

**6. How important are mobility services to you?**

- Not Important (I do not need mobility services)
- Important (but I have other transportation options)
- Extremely Important (needed for food and medical appointments)
- Potentially Life Threatening (needed for medical treatment, etc.)

**7. Please share specifics on key obstacles marked above or explain other transportation challenges.**

**8. Mark all of the potential transportation barriers that apply to you.**

	Public Transit	Paratransit Service	Intercity Taxi Scrip	Volunteer Driver	Private Transportation
Ride not always available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not familiar with service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not convenient / difficult to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service is too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**9. What destinations do you need to get to that you can't get to with your current means of travel?**

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**10. Are you aware of the following Solano Mobility Programs? Check as many as apply.**

Program	Not aware	Aware	I use	Program	Not aware	Aware	I use
Solano Mobility Call Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Faith in Action Volunteer Driver Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Countywide In-Person ADA Eligibility Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fairfield Senior Driver Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Senior Safe Driver Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Solano County Intercity Taxi Scrip Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Regional Transit Discount Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local Taxi Scrip Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Senior Clipper Card	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
American Cancer Society Transportation Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Veteran's Affairs Medical Shuttle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**PLEASE SEAL SURVEY WITH TAPE BEFORE MAILING. DO NOT STAPLE.**

**Complete This Survey & Mail Back by TBD**

**Are you interested in Travel Training? Contact the Solano Mobility Call Center at 800-535-6883 (Monday-Friday 7am – 5pm)**

**FREE** one-on-one training that will help you to gain the skills to ride public transit in a safe and independent manner.



<b>Solano Mobility Provides:</b>	Employer Outreach Program
ADA Eligibility Program	Regional Transit Discount Card
ADA Private Transportation	Senior Safe Driving Info
Bike Maps	Taxi Scrip Programs
Clipper Card Sales	Transit Trip Planning
Commuter Bike Incentives	Transportation Schedules
Commuter Emergency	Travel Training
Ride Home Program	Vanpool and Carpool Programs
Commuter Incentives	Volunteer Driver Program



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